



Classic Convertible Wine Tours – Griswold Christmas Lights Tour Service Agreement

This agreement is between Classic Convertible Wine Tours ("Company") and [Customer's Full Name] ("Customer") for the Christmas Lights Tour on [Insert Date]. By signing this agreement, the Customer acknowledges and agrees to the following terms and conditions.

1. Service Details

- **Tour Date & Time:** [Insert Date and Time]
- **Pick-Up & Drop-Off Location:** Boise Mall North Parking Lot (just east of Fairfield Inn & Suites Boise West)
- **Amenities Provided:** Complimentary hot chocolate, cozy minky blankets, and a classic convertible vehicle tour.
- **Duration:** Approximately 1 hour

2. Assumption of Risk & Safety Waiver

- The Customer acknowledges that riding in a convertible vehicle carries certain inherent risks, including but not limited to exposure to weather conditions. The Customer voluntarily assumes all risks associated with participation in the Christmas Lights Tour.
- The Company is not liable for any injuries, accidents, or damages that may occur during the tour, except in cases of gross negligence or willful misconduct by the Company or its agents.

3. Weather & Cancellations

- Tours are **nonrefundable**, except in the case of severe weather (such as heavy rain, snow, or icy conditions) that could compromise safety. In the event of a weather-related cancellation by the Company, the Customer may choose to reschedule or receive a full refund.
- If the Customer cancels the tour for any other reason, no refund will be provided.

4. Code of Conduct

- The Customer and any accompanying guests agree to respect the vehicle, driver, and property of the Company.

- **Prohibited behaviors include:**
 - Smoking in or around the vehicle
 - Standing while the vehicle is in motion
 - Any behavior that may distract the driver or compromise safety
- The Company reserves the right to end the tour early without refund if the Customer or guests engage in unsafe or inappropriate behavior.

5. Payment, Refund, and Damage Policy

- **Payment Due:** Full payment was required upon booking and is nonrefundable, except in the case of a weather-related cancellation by the Company.
- **Damage Fees:** A \$20 fee will be charged per crystal glass broken or missing upon completion of service. The Customer is also responsible for any damages to the vehicle or excess cleaning needed due to spilled liquids or other damage caused by the negligence of the Customer's group.

6. Media Release (Optional)

- The Customer grants the Company permission to take photographs or videos during the tour for promotional purposes on social media and the Company's website.
- The Customer may opt out of this release by checking the following box:

7. Driver Gratuity

- Tips for the driver are not included in the total price of the tour, but they are greatly appreciated if you enjoyed your ride.

Customer Acknowledgment and Signature

By signing below, the Customer agrees to the terms and conditions set forth in this Service Agreement.

- **Customer Name:** _____
- **Signature:** _____
- **Date:** _____